

Purchasing Program

Sustainability 2025

Introduction

WM's supply chain management team works to integrate sustainability-related principles into our strategy, supporting environmental responsibility. By aligning quality, cost, delivery, service, technology, and risk management with sustainability-related goals, WM endeavors to foster workplace safety, ethical standards and strong supplier and customer relationships. Collaboration and ongoing improvements make supply chain a key driver of progress. WM's Procurement Policy helps to further discipline sourcing of equipment, materials, goods, and services at effective value, guided by core strategies that reinforce our commitment to sustainability.

Supply Chain Management Strategy

Our supply chain management strategy identifies the top priorities as an optimized combination of:

- 1. Quality** – Supply chain works to ensure the services or equipment provided to meet our criteria and standards. The evaluation of the deliverable is a team effort between supply chain and the operations team. We ensure that any new products and services meet our current quality requirements.
- 2. Sustainability** – Within our Supplier Code of Conduct and in our contract templates, we stress the importance of sustainability to WM and we work closely with suppliers that help us deliver sustainability-related projects, as well as engaging with suppliers on the impact their sustainability programs may have on the environment.
- 3. Delivery** – Completes the supply chain loop to help ensure the service and/or material is delivered on time at the agreed to price.
- 4. Cost** – Supply chain provides value to WM by working with our suppliers to deliver high quality services and equipment with sustainability as a key aim.
- 5. Service Technology** – Verify suppliers can efficiently and effectively satisfy our needs.
- 6. Risk Reduction** – We have established processes to help identify and mitigate key supplier's operational risk factors. We evaluate suppliers on financial, operational, strategic and compliance factors.
- 7. Safety** – We have a safety-first culture and work closely with the operations team to verify and monitor that our suppliers are performing to the expectations of our agreements.

Our supply chain management team focuses on the following objectives to help execute this strategy:

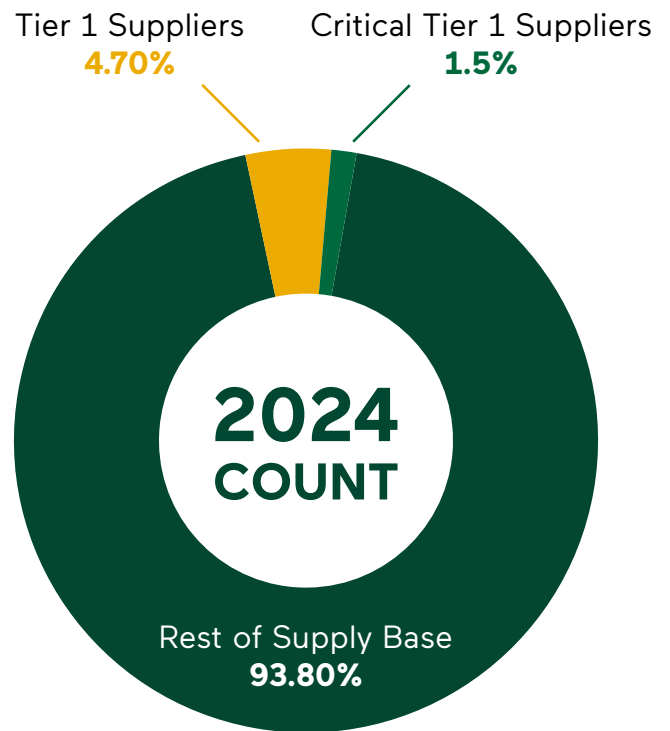
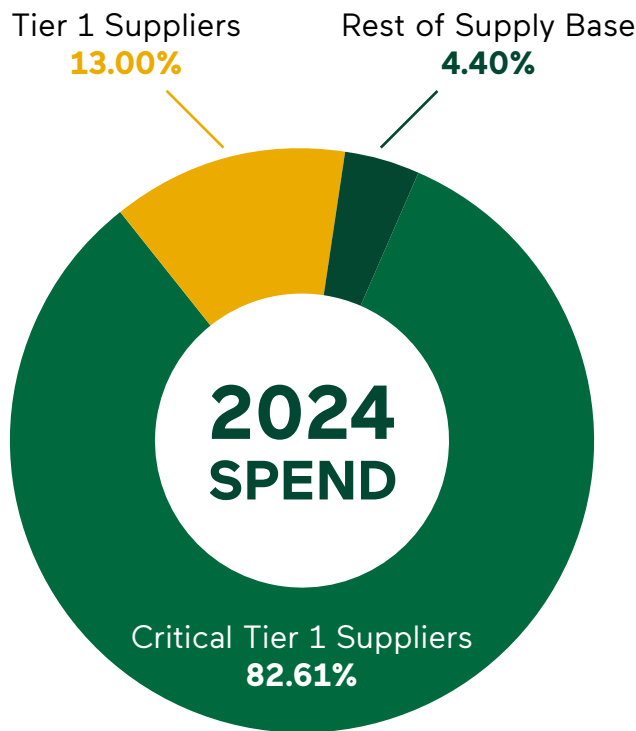
- Collaborate with suppliers to encourage them to influence sustainability project generation within their supply chains to contribute to emission avoidance opportunities.
- Deliver projects that impact greenhouse gas (GHG) emission avoidance by contracting with suppliers to utilize renewable energy & recycled material, reuse and recycle internal assets as applicable and increase the use of WM recycled material.
- Educate our supply chain personnel on sustainability basics, Commitments and Values, and initiatives to potentially help reduce WM's or our customer's carbon footprints.
- Provide tools to initiate discussions about sustainability.
- Seek disclosure of relevant sustainability information from suppliers, leverage shared or existing data where available and communicate preferences for innovative, more sustainable solutions.
- Determine the availability of viable and innovative procurement options.
- Engage and reward key suppliers for establishing and meeting certain sustainability-related goals.

WM Supplier Classifications: Tier I and Critical Tier I Suppliers

Tier I suppliers provide goods and/or services impacting fleet and/or facility operations specific to the waste industry. Critical Tier I suppliers are our high volume and high spend suppliers that provide critical components/services that directly impact our fleet or facility operations specific to the waste industry and are difficult to substitute.

All criteria outlined in our Procurement Policy are regarded as essential and must be taken into account when awarding supplier contracts. While there is no prescribed weighting methodology, it is expected that all Tier I and Critical Tier I suppliers—comprising approximately 7% of total suppliers and accounting for approximately 95.6% of procurement spend—are evaluated on key sustainability-related components such as safety, material circularity, risk analysis, and environmental assessments throughout the procurement process. Alongside this review, our supply chain management strategy emphasizes additional priorities including cost, quality, timely delivery, payment terms, and service technology to help ensure optimal contract outcomes.

Furthermore, we actively engage with suppliers to discuss their sustainability programs and assess information about their environmental impact, aligning our collaborations with our commitment to more sustainable project delivery.



WM actively works to rely on multiple suppliers in multiple locations to avoid “non-substitutable” suppliers.

Supply Chain Integration with Operations

Supply Chain works closely with operations to deliver business solutions that meet multiple requirements, including supporting WM’s sustainability goals. We work holistically with the entire organization to deliver results, with sustainability-related factors providing focus for us and the entire organization. Supply chain’s role within WM’s operational strategy is foundational, through structured end-to-end continuous improvement. To meet the needs of the business we pull many different levers to achieve WM’s goals.

Combining these factors allows us the opportunity to demonstrate our commitments through collaborative purchases with our operations. Working closely with operations allows us to make procurement choices that are designed to be more sustainable due to:

1. The positive social impact we can make by choosing suppliers with a healthy safety culture
2. The avoidance of potential environmental impacts
3. The reduction of potential risk to brand and reputation
4. The operational risk reduction to workers while satisfying service obligations
5. Controlling costs not only in the short term, but in terms of potential future liabilities

Supply Chain Risk Management

Supply chain, along with other corporate functions, works to help WM advance its sustainability goals. WM has implemented robust processes to help identify and mitigate significant risk factors within its supply chain, including the evaluation of environmental risk exposures. As part of this initiative, the company assesses Scope 3, Category 1 GHG emissions (purchased goods and services) using spend-based data, enabling prioritization of high-impact categories and suppliers. To help promote sustainability, WM collaborates with key strategic supply chain companies to help establish circularity opportunities aimed at reusing and recycling materials. These initiatives have resulted in emission avoidance projects, such as incorporating recycled rubber, recycled plastics, and biofuels into operations.

We have established a process designed to identify key supplier risk factors and determine how to mitigate those factors. We observe and check the progress of the supplier risk profile over a period of time. We methodically examine the supplier risk profile for the purpose of explanation and interpretation. A risk profile is established for the supplier and the overall category. In this way, we continually assess the strengths and weaknesses of our suppliers, and the impact these could have on our business.

1. CERTIFY



Integrate risk mitigation and dependency into the sourcing process

Centralize and aggregate required information for established suppliers

Repeat the process annually to maintain up-to-date information

2. MONITOR



Identify the suppliers that have the most impact on our business.

Understand the types of supplier risk that will most affect those suppliers

Determine which sources of information to monitor

3. ANALYZE



Enrich internal data with third-party information to increase visibility and create actionable intelligence

Trend the information over time

4. MITIGATE



Develop disaster recovery plans in the event of supplier failure

Assess the strengths and weaknesses of suppliers continually

Potential sustainability risks include financial and insurance-related risks (including compliance and governance considerations), and safety and health. In our mission of continuous improvement, we monitor insurance declarations through an automated system, checking for expired or out of date insurance declarations, which triggers notification to supply chain managers for corrective action; we conduct site visits and unannounced inspections of suppliers’ facilities, particularly with our top fleet suppliers; and we work closely with the operations in the field to observe the service level provided to our operations. Any slippage observed from a safety or service disruption standpoint may warrant a corrective action plan.

Supplier Risk Assessment Criteria Table

Financial	Review the financial strength and welfare of the supplier
Operational	Evaluate the service or product provided to WM
Strategic	Long term viability of the supplier and the value of the relationship
Compliance	Supplier follows WM rules and applicable laws and regulations
Business Impact	How a supplier disruption may affect WM
Likelihood of Occurrence	WM evaluation of supplier’s ability to provide business continuity
Outlook	Future barriers to supplier’s ability to perform
Confidence	Supplier’s ability to provide uninterrupted service

Collaborating with Suppliers

Since 2022, WM has worked to include specific sustainability contract language describing the importance of sustainability to WM. In addition to communicating our sustainability goals, we aim to update all of our supply chain contracts by the end 2025. The contract section is included below:

“WM has positioned itself as the leader in environmental services, developing strategies and implementing actions to reduce our overall impact on the environment. We encourage our suppliers to develop and participate in sustainability programs and engage their supply chain networks to be aware of our joint impact on the environment. We will support supplier’s efforts to cut waste, use recycled materials and maximize the use of their resources to help us meet our Sustainability goals.”

The supply chain team has developed a Sustainability Supplier Partnership Playbook to help direct conversations with suppliers and maximize the opportunity to identify and implement new projects. A key component to this Playbook is the Supplier Sustainability Questionnaire, which will allow our suppliers to document their sustainability program and have ongoing dialog on potential joint sustainability-related activities.

Additionally in 2025, we plan to install an AI-powered software platform to enhance risk detection, assessment, and mitigation, which is designed to allow us to proactively manage risks better.



HOW WE MEASURE PROGRESS

Environmental Impacts from Supply Chain Activities

The supply chain team is contributing to WM's sustainability goals by tracking and reporting on sustainability projects that can help avoid GHG emissions throughout our supply chain. They work closely with our suppliers on reusing/recycling material to avoid emissions associated with the extraction of virgin materials throughout our supply chain network. Each supply chain project is input into a custom developed project management tool that utilizes the EPA WARM methodology to calculate the estimated environmental impacts, including GHG emissions avoidance, energy saved, and landfill air space resulting from the efforts of each project. This tool represents the core of our supply chain sustainability contribution and is reviewed within the supply chain team on a weekly basis.

In addition to this tool, the supply chain team has set measurable targets to help ensure continuous progress toward our goals. Each supply chain manager has a responsibility to update their project status on a yearly basis, which allows the opportunity to review whether annual targets are achievable and discuss any mitigation for targets that may be off track.

Coordination with the Fleet Team

The supply chain team works closely with the WM fleet operations team to assist in reducing the environmental impact associated with new tire use and disposal. The process of applying new treads to our existing tire core extends the life of the tire core. Retreaded tires use 15 gallons less oil and approximately 90-100 pounds less total material than a new tire. This avoids carbon emissions by 24%, air pollution by 21% and water consumption by 19%.¹

In addition to the tire retread program, we are implementing a biodiesel and renewable diesel fuel program designed to utilize alternative diesel fuels for our fleet operations. We are also partnering with the fleet operations team to work closely with our fleet truck suppliers to explore truck components that can be made from recycled materials. Our goal is to influence third party suppliers into researching sustainability-related material opportunities in their processes.

Coordination with WM Area Operations on Steel Container Recycling

The supply chain team, working closely with the WM fleet team and the area operations teams, documented the results of WM steel equipment scrapped, recycled and reused. In 2024, we scrapped, recycled or reused over 47K tons of steel, which was just under 40% of all material weight recycled through our program.

Better Utilization of Recycled Plastics

Supply chain has continued with our plan of working with key cart manufacturers to increase the use of curbside plastics in our carts. Our cart suppliers use up to 40% curbside recycle plastics in their carts. In 2024, 93% of all carts utilized in all our WM operations contained up to 50% recycled material, an increase of 10 percentage points.

¹ Statistics based on research conducted by Ernst and Young, "The socio-economic impact of truck tyre retreading in Europe", October 2016

WM Energy Strategy

WM is dedicated to sourcing most of its electricity for all company-controlled sites from renewable sources. This initiative aligns with our objective to offset four times the GHG emissions generated by our operations by 2038. Using Renewable Energy Credits (RECs), including those generated internally, WM procured over 50% of its electricity consumption from renewable sources in 2025.

Additionally, our strategy encompasses energy reduction measures such as implementing LED retrofit programs and expanding the use of LEED like certified facilities across our operations.

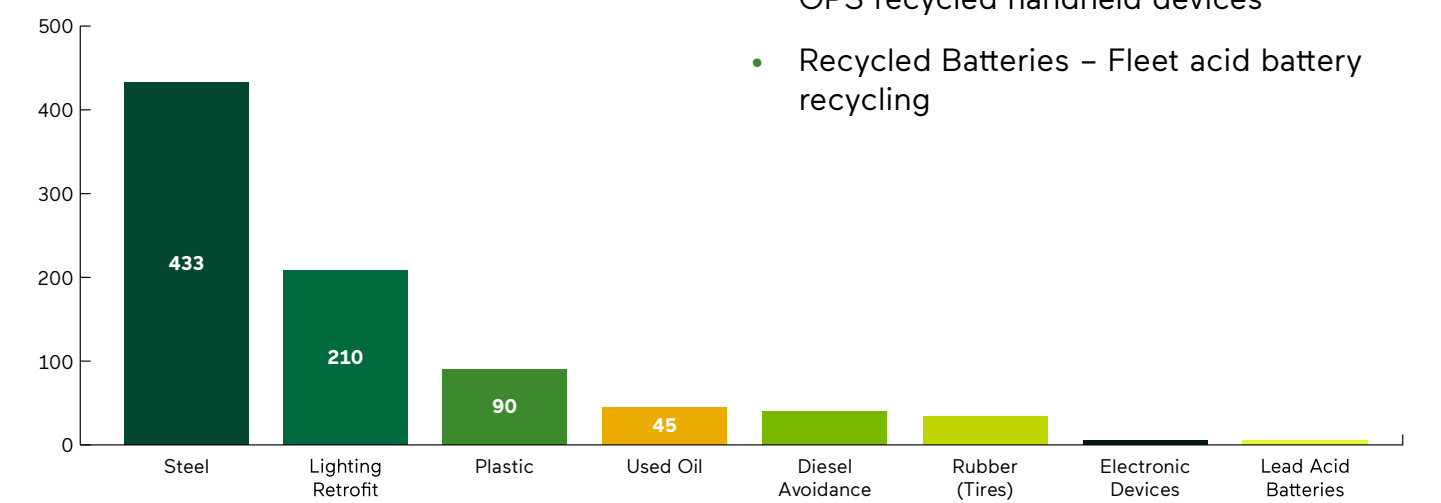
WM Supply Chain Sustainability Tool

To help maintain, capture and manage the sustainability-related projects we initiate with our suppliers, we have developed a sustainability tool. The tool captures the number of projects we have initiated and the associated emission avoidance. Our goal was to have 500 projects by 2025, and through 2025 we have achieved over 800 projects.

Examples of Projects Contributing to GHG Emissions Avoidance

The projects that the supply chain team execute are designed to work closely with key suppliers to reuse, recycle and reduce the use of virgin materials, extending their life, as well as implementing programs that reduce the use of electricity in our facilities. Examples of these projects include:

- Steel – Scrap containers, scrap truck cabs, scrap metal at OPS facilities
- Plastic – Recycled content in carts, recycled container lids, uniforms made from recycled materials
- Rubber – OPS fleet tire retreads
- Diesel (Non CNG trucks) – Utilizing Renewable Diesel, Bio Diesel (B5/B10), utilization of rail, route optimization
- Lighting Retrofits – Replacing fluorescent lighting with LED lighting
- Recycled Oil – Capturing and recycling used fleet oil
- Recycled Electronic Devices – Fleet and OPS recycled handheld devices
- Recycled Batteries – Fleet acid battery recycling



Supplier Code of Conduct

WM's supplier relationships are guided by its [Supplier Code of Conduct](#) ("Supplier Code"), which sets minimum expectations and guidelines for suppliers, consultants and contractors, including how to report compliance and ethics issues or concerns and information regarding our Integrity Helpline. It is reviewed annually, was revised most recently in 2025 and is available in the local languages based on where we do business. Since 2012, suppliers, contractors, and service providers have received this Supplier Code as part of their contract signing (and with renewals and modifications of existing contracts). Although our Supplier Code is provided online for our suppliers and is appended to new contracts, renewals, and modifications of existing contracts, we do not retain a form of acknowledgement from our suppliers.

WM is the leading environmental service and solutions company in North America and has limited international operations. WM is committed to achieving success with integrity and operating in compliance with the anti-bribery and international trade laws and regulations of the regions in which we operate. This includes having policies and procedures related to the laws and regulations that impose trade and economic sanctions, control exports, restrict participation in certain foreign boycotts, address human rights, human trafficking, and modern slavery, and regulate or restrict imports of merchandise. WM has established an International Compliance Committee under the leadership of WM's Vice President, Chief Compliance and Ethics Officer to provide oversight and training with respect to international and trade activities. This includes WM's risk-based international counterparty due diligence and sanctions screening process.

WM provides periodic and targeted international compliance training, which among other topics includes anti-corruption and the Foreign Corruption Policies Act (FCPA), to employees that are involved in international activities. In addition to this training, every employee receives the annual WM Code of Conduct training, which is updated each year and includes topics related to anti-corruption, such as bribery, gifts and business entertainment, and interacting with government officials, among others. The WM employees involved in joint ventures also receive the training described above.

Ensuring Compliance

We conduct periodic business reviews with Tier I critical suppliers to ensure contract and Supplier Code of Conduct compliance. The Supplier Code of Conduct includes these obligations:

- Anti-Discrimination
- Anti-Harassment
- Diversity & Inclusion
- Conflict of Interest
- Gifts & Entertainment
- Accuracy of Books & Records
- Intellectual Property
- Confidential Information & Privacy
- Business Integrity
- Anti-Corruption
- Antitrust & Fair Competition
- Human Rights & Forced Labor
- Import/Export Controls and
- Sanctions Compliance
- Sustainability
- Health & Safety
- Code of Conduct
- Integrity Helpline

The Supplier Code of Conduct also expects consultants, contractors and suppliers to speak up and report any known or perceived violation of laws, regulations, or applicable policies, and provides information on how to speak up. This includes the WM Integrity Helpline and the WM Compliance and Ethics Department email. The WM Integrity Helpline is maintained by a third party and is available to all consultants, contractors and suppliers. We also typically reserve the right to audit and inspect supplier operations during the term of the contract and for a limited time after termination.

Commitments and Values Program

WM has instituted a Commitments and Values Program into our everyday work activities to help ensure we are focused on the correct behaviors. These demonstrate the WM focus on internalizing these factors into our daily work mindset.

Commitments

- **Our People First**
The proud, caring and resilient members of the WM family are the foundation for our success. We commit to taking care of each other, our customers, our communities and the environment.
- **Success with Integrity**
Our success is based not only on the results we achieve, but how we achieve them. We commit to being accountable, honest, trustworthy, ethical and compliant in all we do.

Values

- **Diversity & Inclusion**
We embrace and cultivate respect, trust, open communications and diversity of thought and people.
- **Customers**
We place our customers at the center of what we do and aspire to delight them every day.
- **Safety**
We make health and safety the foundation of our work, guiding each step we take without compromise.
- **Environment**
We are responsible stewards of the environment and champions for sustainability.

The objective is to involve our employees in contributing to the WM culture. The supply chain management team will always be evaluated by our ability to deliver goods and services safely, while meeting quality, cost, delivery, service technology, sustainability, and risk requirements. To help ensure we deliver to our internal customers, participation in the Commitments and Values program can help improve our interactions with operations through improved internal communications.